

GRI G4 CONTENT INDEX 2017

TETRA PAK®



GRI G4 CONTENT INDEX IN ACCORDANCE CORE GENERAL STANDARD DISCLOSURES

DISCLOSURE	DEFINITION	URL/DIRECT ANSWER	OMISSION	EXTERNAL ASSURANCE
SECTION: STRATEGY & ANALYSIS				
G4-1	Provide a statement from the most senior decision-maker (e.g., CEO) about the relevance of sustainability to the organisation.	http://www.tetrapak.com/sustainability/ceo-reflections		No
SECTION: ORGANISATIONAL PROFILE				
G4-3	Name of the organisation.	http://www.tetrapak.com/about		No
G4-4	Primary brands, products and services.	http://www.tetrapak.com/about/tetra-pak-in-brief		No
G4-5	Location of the organisation's headquarters.	http://www.tetrapak.com/about/tetra-pak-in-brief		No
G4-6	Report the number of countries where the organisation operates, and names of countries where either the organisation has significant operations or that are specifically relevant to the sustainability topics covered in the report.	Tetra Pak – Development in brief available at: http://tetrapak.com/about/tetra-pak-in-brief		No
G4-7	Nature of ownership and legal form.	Tetra Pak is one of three companies in the Tetra Laval Group – a private group that started in Sweden. The other two companies are DeLaval and Sidel. Tetra Laval is headquartered in Switzerland.		No
G4-8	Markets served (including geographic breakdown, sectors served, and types of customers and beneficiaries).	<p>Cluster: Europe & Central Asia – Czech Republic, Hungary, Slovakia, Poland, Albania, Bosnia & Herzegovina, Bulgaria, Croatia, Cyprus, FYROM, Greece, Israel, Kosovo, Moldova, Montenegro, Romania, Serbia, Slovenia, Russia, Ukraine, Belarus, Germany, Austria, Switzerland, UK, Ireland, Netherlands, Belgium Luxembourg, France, Spain, Portugal, Andorra, Gibraltar, Cabo Verde, Italy, Sweden, Denmark, Finland, Norway, Iceland, Latvia, Lithuania, Estonia</p> <p>Cluster: Greater China – China and Mongolia</p> <p>Cluster: North, Central & South America – Bolivia, Colombia, Ecuador, Peru, Venezuela, Brazil, Panama, Antigua, Bahamas, Barbados, Belize, Bermuda, Costa Rica, Dominica, Dominican Republic, El Salvador, French Guyana, Granada, Guatemala, Guyana, Haiti, Honduras, Jamaica, Netherlands Antilles, Nicaragua, St. Lucia, St. Vincent and the Grenadines, Surinam, Trinidad & Tobago, Cuba, St. Kitts and Nevis, Argentina, Uruguay, Mexico, USA, Canada</p> <p>Cluster: South Asia, East Asia & Oceania – Indonesia, Japan, Korea, Malaysia, Singapore, Philippines, Australia, New Zealand, Thailand, Vietnam, India, Bangladesh, Bhutan, Nepal, Sri Lanka</p> <p>Cluster: Greater Middle East & Africa – Syria, Lebanon, Palestine, Jordan, Saudi Arabia, Yemen, Oman, UAE, Qatar, Bahrain, Kuwait, Iraq, Egypt, Iran, Kenya, Uganda, Tanzania, Rwanda, Sudan, Madagascar, Seychelles, Pakistan, South Africa, Turkey, Benin, Burkina Faso, Cameroon, Central African Republic Chad, Congo, Democratic Republic of Congo, Equatorial Guinea, Ghana, Guinea, Ivory Coast, Liberia, Gambia, Mali, Niger, Nigeria, Togo, Senegal, Sierra Leone</p>		No

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G4-9	Scale of the organisation, including: <ul style="list-style-type: none"> • Total number of employees • Net sales (for private sector organisations) or net revenues (for public sector organisations) • Total capitalisation broken down in terms of debt and equity (for private sector organisations) • Quantity of products or services provided 	http://tetrapak.com/about/facts-figures		No																																																				
G4-10	a. Total number of employees by employment contract and gender. b. Total number of permanent employees by employment type and gender. c. Total workforce by employees and supervised workers and by gender. d. Total workforce by region and gender. e. Whether a substantial portion of the organisation's work is performed by workers who are legally recognised as self-employed, or by individuals other than employees or supervised workers, including employees and supervised employees of contractors. f. Any significant variations in employment numbers (such as seasonal variations in employment in the tourism or agricultural industries).	<p>Employees by contract type (2016):</p> <table border="1"> <thead> <tr> <th>Gender/contract type</th> <th>Inactive (employees on leave)</th> <th>Local – temporary</th> <th>Local – permanent</th> <th>Mobile employees</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>Female</td> <td>192</td> <td>186</td> <td>5,147</td> <td>32</td> <td>5,557</td> </tr> <tr> <td>Male</td> <td>163</td> <td>482</td> <td>18,386</td> <td>253</td> <td>19,284</td> </tr> <tr> <td>Total</td> <td>355</td> <td>668</td> <td>23,533</td> <td>285</td> <td>24,841</td> </tr> </tbody> </table> <p>Employees by region (2016):</p> <table border="1"> <thead> <tr> <th>Gender/cluster</th> <th>Europe & Central Asia</th> <th>Greater China</th> <th>Greater Middle East & Africa</th> <th>North, Central & South America</th> <th>South Asia, East Asia & Oceania</th> <th>Total</th> </tr> </thead> <tbody> <tr> <td>Female</td> <td>2,982</td> <td>586</td> <td>314</td> <td>996</td> <td>679</td> <td>5,557</td> </tr> <tr> <td>Male</td> <td>8,501</td> <td>1,998</td> <td>1,762</td> <td>4,089</td> <td>2,934</td> <td>19,284</td> </tr> <tr> <td>Total</td> <td>11,483</td> <td>2,584</td> <td>2,076</td> <td>5,085</td> <td>3,613</td> <td>24,841</td> </tr> </tbody> </table>	Gender/contract type	Inactive (employees on leave)	Local – temporary	Local – permanent	Mobile employees	Total	Female	192	186	5,147	32	5,557	Male	163	482	18,386	253	19,284	Total	355	668	23,533	285	24,841	Gender/cluster	Europe & Central Asia	Greater China	Greater Middle East & Africa	North, Central & South America	South Asia, East Asia & Oceania	Total	Female	2,982	586	314	996	679	5,557	Male	8,501	1,998	1,762	4,089	2,934	19,284	Total	11,483	2,584	2,076	5,085	3,613	24,841		No
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G4-11	Percentage of total employees covered by collective bargaining agreements.	NA	Our approach to union representation and collective agreements is strictly country driven and regulated by the local country laws. We therefore do not track this information in a global system.	No																																																				
G4-12	Describe the organisation's supply chain.	http://www.tetrapak.com/sustainability/responsible-sourcing		No																																																				
G4-13	Significant changes during the reporting period regarding the organisation's size, structure, ownership, or its supply chain, including: <ul style="list-style-type: none"> • Location of, or changes in, operations, including facility openings, closings, and expansions • Share capital structure and other capital formation, maintenance, and alteration operations (for private sector organisations) • Location of suppliers, the structure of the supply chain, or in relationships with suppliers, including selection and termination 	<p>In 2016, we suspended our operations in Mariara, Venezuela however maintained all employees through 2016.</p> <p>Also, after the closure of an operation in Kiev five employees of 188 have taken other jobs in Tetra Pak.</p> <p>Tetra Pak also acquired in 2016 Laude, a market leader in the design, development, and manufacture of plastic moulds used in hard and semi-hard cheese production. For more information: http://tetrapak.com/about/newsarchive/tetra-pak-acquires-dutch-cheese-mould-leader-laude</p>		No																																																				
G4-14	Whether and how the precautionary approach or principle is addressed by the organisation.	Any hazardous waste we produce is handled in line with local law and best practice. We apply the precautionary principle throughout our operations; so where a potential risk is identified we will seek to eliminate or reduce that risk by choosing a better alternative or implementing risk reduction measures.		No																																																				

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G4-15	List externally developed economic, environmental, and social charters, principles, or other initiatives to which the organisation subscribes or which it endorses.	http://www.tetrapak.com/sustainability/stakeholders-and-reporting		No
G4-16	List memberships of associations (such as industry associations) and national or international advocacy organisations in which the organisation: <ul style="list-style-type: none"> • Holds a position on the governance body • Participates in projects or committees • Provides substantive funding beyond routine membership dues • Views membership as strategic 	NA	While we list on our website a number of key industry organizations, NGOs, IGOs and multi-stakeholder initiatives we work with around the world, we do not currently track all memberships systematically across our markets. We will endeavour to collect and track memberships in the future, in line with the definition provided	No
SECTION: IDENTIFIED MATERIAL ASPECTS & BOUNDARIES				
G4-17	a. List all entities included in the organisation's consolidated financial statements or equivalent documents. b. Whether any entity included in the organisation's consolidated financial statements or equivalent documents is not covered by the report.	This report contains a full year of data from 1 January, 2016 to 31 December, 2016 for our own business operations. http://tetrapak.com/about/tetra-pak-in-brief		No
G4-18	a. Explain the process for defining the report content and the Aspect Boundaries. b. Explain how the organisation has implemented the Reporting Principles for Defining Report Content.	Mapping and understanding our key impacts and sustainability priorities enables us to tailor our reporting practice so it is aligned with the needs of our audiences. To help us identify the issues that matter most to our business and our stakeholders, we apply the GRI's principle of materiality and in 2016 we undertook our first full materiality assessment. Since Tetra Pak is a private company, for 2016 we focused solely on the social and environmental aspects of GRI G4 excluding financial aspects. We analysed these aspects across the full value chain, both in packaging materials and equipment. Our report therefore contains performance information related to the most material issues identified. We have also included information for issues which weren't included in the list of most material but we believe certain stakeholders may have interest in.		No
G4-19	List all the material Aspects identified in the process for defining report content.	http://www.tetrapak.com/sustainability/our-priorities		No

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G4-20	For each material Aspect, report the Aspect Boundary within the organisation.	<ul style="list-style-type: none"> • Food availability – suppliers, customers, consumers • Customer health and safety – customers 		No
G4-21	For each material Aspect, report the Aspect Boundary outside the organisation.	<ul style="list-style-type: none"> • Food waste – customers, consumers • Occupational health and safety – Tetra Pak employees • Supplier environmental assessment – suppliers • Supplier water use – suppliers • Packaging design and resource use – customers, consumers • Packaging renewability – Tetra Pak own operations • Energy use and GHG emissions – Tetra Pak own operations • Machines and equipment: waste generation – customers • Machine and equipment: energy use and GHG emissions – customers • Machines and equipment: water use – customers • Packaging recycling – customers, consumers • Packaging climate impact – customers, consumers <p>Where our impacts occur outside our organisation, we have included more information as part of the Aspect DMAs on associated pages.</p>		
G4-22	Effect of any restatements of information provided in previous reports, and the reasons for such restatements.	No restatements have been made.		No
G4-23	Significant changes from previous reporting periods in the Scope and Aspect Boundaries.	The scope of our reporting practice remains the same as in previous years – it covers our own operations only. We have however conducted a formal materiality assessment this year and for the first time are using the GRI G4 Reporting Guidelines.		No
SECTION: STAKEHOLDER ENGAGEMENT				
G4-24	List of stakeholder groups engaged by the organisation.	http://www.tetrapak.com/sustainability/stakeholders-and-reporting		No
G4-25	Basis for identification and selection of stakeholders with whom to engage.	We actively engage with our stakeholders at all levels to find new ways to reduce our impact and make our business more competitive and sustainable. http://www.tetrapak.com/sustainability/stakeholders-and-reporting		No
G4-26	Organisation's approach to stakeholder engagement, including frequency of engagement by type and by stakeholder group, and an indication of whether any of the engagement was undertaken specifically as part of the report preparation process.	As part of the reporting process, we engaged with employees in key corporate functions across the business. Externally, we identified customers, consumers, key influencers, regulators, non-governmental organisations (NGOs) and suppliers. In future years we will also engage with communities, recyclers and the media. http://www.tetrapak.com/sustainability/stakeholders-and-reporting		No

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G4-27	Key topics and concerns that have been raised through stakeholder engagement, and how the organisation has responded to those key topics and concerns, including through its reporting. Report the stakeholder groups that raised each of the key topics and concerns.	<p>Tracking customer satisfaction Our annual Relationship Customer Satisfaction survey, along with other transactional surveys, help us stay ahead of market trends and meet the evolving expectations of our customers. In 2016, we saw positive scores yet again across all areas, with particular strengths around partnerships, our commitments to food safety, marketing and environmental impact, as well as marked improvements in innovation. The survey also identified areas for improvement including faster resolution of issues and line performance. We have set up cross-functional teams to address these areas and set up action plans.</p> <p>Consumer insights Our biannual environment survey offers an insight into the environmental expectations of global consumers, allowing us to identify market opportunities and threats, as well as share insights and engage our customers. Our most recent survey (2017) polled 6,500 consumers across 13 global markets. Key findings include:</p> <ul style="list-style-type: none"> • 85% expect an increased focus on environment issues in the next five years. Action: stronger environmental communications • 43% say that environmentally-sound packaging can drive brand preference an increase versus 39% in 2015. Action: encourage further on-pack messaging and FSC™ logo labelling • On-pack communication is the preferred channel of communication for environmental information • 81% say they look for environmental logos on the products they buy, while one in four recognise the FSC label • Recycling is the most frequent activity undertaken by consumers (52%), followed by food waste reduction (43%). Action: Further strengthen recycling communications • Environmental products appear to be more readily available and recognisable, with barriers decreasing, particularly in developing countries. <p>Reputation survey We conduct a biannual reputation survey to identify key observations and conclusions across key opinion leaders with an intent of identifying an overarching theme related to improving the reputation.</p> <p>Some key findings include:</p> <ul style="list-style-type: none"> • Tetra Pak's reputation with KOLs remains at an all-time high • Tetra Pak's perceived positioning remains excellent with global and market KOLs agreeing on the superior quality of product and services • Tetra Pak delivers on expectations on a global and local level • Tetra Pak is perceived as a CSR role model both on a local and global level and KOLs expect Tetra Pak to take on an educator role on CSR topics • It is expected that social impact will become the biggest reputation driver 		No

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SECTION: REPORT PROFILE				
G4-28	Reporting period (such as fiscal or calendar year) for information provided.	1 January 2016 – 31 December 2016		No
G4-29	Date of most recent previous report (if any).	2016		No
G4-30	Reporting cycle (such as annual, biennial).	Annual		No
G4-31	Contact point for questions regarding the report or its contents.	Irene Gedeon, Sustainability Communications Director, Email: Irene.Gedeon@tetrapak.com		No
G4-32	a. 'In accordance' option the organisation has chosen. b. GRI Content Index for the chosen option. c. Reference to the External Assurance Report, if the report has been externally assured. GRI recommends the use of external assurance but it is not a requirement to be 'in accordance' with the Guidelines.	This report has been prepared by using the GRI G4 in accordance "Core" option. This report has received partial external verification.		No
G4-33	a. Organisation's policy and current practice with regard to seeking external assurance for the report. b. If not included in the assurance report accompanying the sustainability report, report the scope and basis of any external assurance provided. c. Relationship between the organisation and the assurance providers. d. Whether the highest governance body or senior executives are involved in seeking assurance for the organisation's sustainability report.	Our practices, processes and performance are verified externally through World Class Manufacturing, ISO 9001 and 14001, OHSAS 18001, and Forest Stewardship Council Chain of Custody and Quality Assurance Management certification. Since 2006 we have conducted several third-party verifications of our GHG emissions, and our 2016 value chain GHG emissions were verified by a third party. Our carbon and forest numbers are disclosed externally via CDP.		No
SECTION: GOVERNANCE				
G4-34	Governance structure of the organisation, including committees of the highest governance body. Identify any committees responsible for decision-making on economic, environmental, and social impacts.	http://www.tetrapak.com/sustainability/governance		No
SECTION: ETHICS & INTEGRITY				
G4-56	Organisation's values, principles, standards, and norms of behaviour such as codes of conduct and codes of ethics.	http://tetrapak.com/sustainability/governance http://www.tetrapak.com/about/core-values		No

GRI G4 CONTENT INDEX IN ACCORDANCE CORE SPECIFIC STANDARD DISCLOSURES

GRI ASPECT	DMA	INDICATOR	DEFINITION	URL/DIRECT ANSWER	OMISSION	EXTERNAL ASSURANCE
CATEGORY: ENVIRONMENTAL						
Materials	<p>During the early stages of product development, every one of our new packaging products goes through environmental impact assessments. We then apply our Design for Environment process to ensure the full environmental impact of a new package and associated machinery is calculated and minimised.</p> <p>We continually strive to develop innovative products that meet our customers' needs – including their requirement for a high standard of environmental performance. Paperboard and sugarcane are among the renewable products we use to make our packages. Our long-term ambition is that all our packaging will be made from 100% renewable materials.</p>	EN1	Materials (non-renewable and renewable) used by weight or volume	We report on the raw materials used to produce our carton packages, including laminates, closures, straws, strips and film. Our data is available here http://tetrapak.com/sustainability/environmental-impact/a-value-chain-approach/sustainability-measuring-and-reporting/performance-data		No
		EN2	Percentage of materials used that are recycled input materials	Tetra Pak does not use recycled materials for packaging and this is in line with the Alliance for Beverage Cartons and the Environment – Recycled Content & The Beverage Carton statement. According to the statement, the environmental and economic costs of using recycled fibres in the beverage carton sector have been studied and have been found to be prohibitive. The use of recycled content in the beverage carton sector (i.e. using the recycled material from an old drinks package in the manufacture of a new one) is not suitable for the reduction of environmental impacts. Due to the efficient supply chain of the industry it would lead to increased greenhouse gas emissions and increase in resource use. Recycled fibres (e.g. from the beverage carton) can best deploy their potential to reduce environmental impacts and particularly greenhouse gas emissions when used in the manufacture of other paper packaging products as part of a sectoral closed loop.		No
Energy	<p>Our goal is to cap our 2020 climate impact across our value chain at 2010 levels, regardless of business growth. In order to monitor our progress towards our climate goal and to ensure consistency and accuracy, we have established procedures and processes as well as a comprehensive reporting system. By applying World Class Manufacturing principles, we can reduce energy, waste and water, while making our factories and offices more efficient. At the same time, we are looking to the future and exploring ways of continuing to manage our impact even after we have maximised our energy reductions. One way is by increasing our use of renewable electricity.</p>	EN3	Energy consumption within the organisation	The energy use reported includes purchased electricity, the use of fossil fuels such as natural gas and district heating (hot water/steam). Electricity is the main source of power for our operations. Fuels are used both for heating and for process-specific purposes such as drying printing inks. Energy use has remained relatively stable, despite increases in production. Our converting factories consume 81% of the total energy used across our operations. Our data is available here http://tetrapak.com/sustainability/environmental-impact/a-value-chain-approach/sustainability-measuring-and-reporting/performance-data		No
		EN5	Energy intensity	We monitor the energy efficiency of our packaging material operations by measuring the energy used to produce a million standard packages. Our data is available here http://tetrapak.com/sustainability/environmental-impact/a-value-chain-approach/sustainability-measuring-and-reporting/performance-data		No
		EN6	Reduction of energy consumption	http://tetrapak.com/sustainability/environmental-impact/a-value-chain-approach/sustainability-measuring-and-reporting/performance-data		No

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Emissions	<p>Tetra Pak has a long history of working to mitigate greenhouse gas emissions. Since 1998, we have been collecting data from the different parts of our organisation on an annual basis, and consolidating the information in a central database. To ensure we have comprehensive and comparable figures, we base our accounting on the guidelines of the GHG Protocol, widely acknowledged as the leading methodology for the management of greenhouse gas emissions. The Protocol requires us to report on emissions in three areas, or scopes:</p> <p>Scope 1: Direct emissions from our own operations, including fuel consumption and the use of solvents and refrigerants.</p> <p>Scope 2: Indirect emissions related to purchased electricity, heat, steam or cooling.</p> <p>Scope 3: Indirect emissions in our value chain from sources not owned or controlled by Tetra Pak.</p> <p>Our greenhouse gas emissions data is externally audited.</p> <p>We have committed to reducing operational greenhouse gas emissions by 42% by 2030 and 58% by 2040, from a 2015 baseline. Also, we commit to reduce value chain emissions by 16% per unit of revenue by 2020 (2010 baseline).</p> <p>In 2016, we became the first company in the food packaging industry to have our climate impact reduction targets approved by the Science Based Targets initiative, a global partnership between CDP, the World Resources Institute, WWF and the UN Global Compact, to which we were the 33rd company to have our targets approved out of over 200 companies at the time of our approval. The number of companies committing to Science Based Targets is continually increasing.</p>	EN15	Direct GHG emissions (scope 1)	Scope 1 includes direct emissions from our own operations, including fuel consumption, the use of refrigerants and solvents. Scope 2 includes indirect emissions related to purchased electricity, heat, steam or cooling. Our Scope 2 total for 2016 was calculated using the "market based" methodology. This means that we have used supplier-specific emission rates where available, in line with the GHG Protocol Scope 2 Quality Criteria, and that our results reflect the use of renewable electricity at our sites. Along with achieving a reduction in our value chain emissions, we have also reduced our Scope 1 and 2 emissions. Our data is available here http://tetrapak.com/sustainability/environmental-impact/a-value-chain-approach/sustainability-measuring-and-reporting/performance-data		Limited assurance	
		EN16	Energy indirect GHG emissions (scope 2)			Limited assurance	
		EN17	Other indirect GHG emissions (scope 3)	We have combined our Scope 1+2+3 goal to cap climate impact by 2020 at 2010 levels and therefore report value chain emissions as a total number. Our data is available here http://tetrapak.com/sustainability/environmental-impact/a-value-chain-approach/sustainability-measuring-and-reporting/performance-data		Limited assurance	
		EN18	GHG emissions intensity	Emission intensity for packaging material production is calculated by dividing the Scope 1+2 emissions of packaging material production sites by million standards packages. Our GHG emissions (scope 1 + 2) intensity data is available here http://tetrapak.com/sustainability/environmental-impact/a-value-chain-approach/sustainability-measuring-and-reporting/performance-data		No	
		EN19	Reduction of GHG emissions	http://tetrapak.com/sustainability/environmental-impact/a-value-chain-approach/sustainability-measuring-and-reporting/performance-data		No	
		EN20	Emissions of ozone-depleting substances	Emissions from ozone depleting substances result from CFC/HCFC leakages.	Tetra Pak policy is to replace CFC, halon and all other substances with high ozone depleting potential with alternative substances that have a lower environmental impact. Since implementing this policy our emissions from ozone depleting substances have dropped to marginal levels. Our data is available here http://tetrapak.com/sustainability/environmental-impact/a-value-chain-approach/sustainability-measuring-and-reporting/performance-data		No
		EN21	NOX, SOX, and other significant air emissions	VOC emissions arise mainly from solvents used in printing inks and, to some extent, from printing plate production. Our data represents total VOC emissions to air, after abatement equipment. Our data is available here http://tetrapak.com/sustainability/environmental-impact/a-value-chain-approach/sustainability-measuring-and-reporting/performance-data		No	

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Emissions (continued)	<p>Our supply chain accounts for 38% of the greenhouse gas emissions in our value chain. We work closely with supplier partners to identify efficiencies, both in their operations and through their own supply chains. We evaluate supplier performance formally annually. We use online sustainability management software that is designed to aggregate, diagnose, monitor and report data, while our supplier assessment system includes climate performance. To score highly, a supplier must:</p> <ul style="list-style-type: none"> • collect and share environmental data via our environmental reporting platform; • show leadership by having strategies and policies on energy and climate change; • show transparency by having climate impact targets on site level and report emission reductions over time. 					
Products & Services	<p>Our aim is to support our customers in meeting their own efficiency and sustainability goals. Our food processing and packaging technology is designed to provide outstanding performance, minimising wastage and spoilage, and keeping energy and water consumption down.</p> <p>We work with customers to calculate the total lifecycle costs of a processing module or line, taking into consideration parameters such as machine performance, maintenance needs and environmental performance. This enables them to make meaningful comparisons and informed choices.</p>	EN27	Extent of impact mitigation of environmental impacts of products and services	Our services help identify opportunities to optimise performance, reduce waste to a minimum and deliver efficiency and cost savings. The service has already delivered significant cost savings for customers in Europe and the US. For example, with Pacific Foods, a US-based producer of organic foods and beverages, we identified opportunities to reduce the carbon footprint by approximately 3500 tonnes of CO ₂ e and to cut water consumption by some 31 million litres per year. In 2016, we have submitted 17 Total Cost of Ownership proposals to customers.		No
		EN28	Percentage of products sold and their packaging materials that are reclaimed by category	<p>2016 – 24.9% – 47 billion Tetra Pak packages recycled</p> <p>2015 – 23.6% – 43 billion Tetra Pak packages recycled</p> <p>2014 – 25.7% – 46 billion Tetra Pak packages recycled</p>		No

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Supplier Environmental Assessment	<p>Our focus on responsible sourcing means that we consider ethics, labour and social and environmental aspects when purchasing products and services, both for our direct and indirect supplies. Responsible sourcing now forms an integral part of our risk management procedures for suppliers. This means that risks related to health and safety, human rights, labour rights, corruption and the environment will now be assessed alongside traditional supplier management risks.</p> <p>All new suppliers must commit to our Code of Business Conduct for Suppliers (the Supplier Code), before we start any business relationship with them. In the Supplier Code, we set out our expectations of our suppliers, based on the 10 principles of the UN Global Compact, which we consider to be fundamental standards. We encourage our suppliers to invest in their own sustainability agenda to meet or exceed those requirements.</p> <p>We have introduced a Supplier Performance Process. The system is based on gaps and is designed to give a good overview at a glance showing the overall performance. At the same time it should be possible to analyse deviations on a detailed level as input for improvement initiatives at our suppliers.</p>	EN32	Percentage of new suppliers that were screened using environmental criteria	In 2016, we have screened 5% of our new suppliers against an environmental criteria, including packaging raw material suppliers and transport and travel.		No
		EN33	Significant actual and potential negative environmental impacts in the supply chain and actions taken	<p>To drive continuous improvement we provide regular feedback to our main suppliers about their overall performance relative to our expectations. We ask suppliers to report on the following:</p> <p>Aluminium foil and Polymers suppliers</p> <ul style="list-style-type: none"> • Environment leadership: if they have Environmental strategy, Renewable energy policy, Waste handling management policy, Environmental Management System (e.g. ISO), Reported all requested data • GHG: Climate strategy and targets on GHG emissions, actual GHG emissions and energy efficiency performance (MJ/tonne) <p>Paperboard suppliers</p> <ul style="list-style-type: none"> • Environment leadership: if they have Environmental strategy, Renewable energy policy, Waste handling management policy, Environmental Management System (e.g. ISO), Reported all requested data • GHG: Climate strategy and targets on GHG emissions, actual GHG emissions and energy efficiency performance (MJ/tonne) • Emissions to water: AOX and COD/BOD emissions reported • Timber legality data: countries of origin for the wood, wood species, used certification status of paperboard (FSC or CW) • Post-consumer beverage carton recycling engagement: if the supplier is directly or indirectly engaged in recycling • Use of GMO materials: wood and additives <p>In 2016, the number of sites which reported against the above criteria are as follows: Paperboard – 15 out of 15, Aluminium foil – 13 out of 13, Polymers (including films) – 15 out of 22. Total of 43 sites.</p>		No

GRI ASPECT	DMA	INDICATOR	DEFINITION	URL/DIRECT ANSWER	OMISSION	EXTERNAL ASSURANCE
CATEGORY: SOCIAL						
SUB-CATEGORY: LABOUR PRACTICES & DECENT WORK						
Occupational Health & Safety	In 2016, we launched our global occupational health and safety (OHS) policy, supported by a management system aligned to OHSAS 18001. This further confirms how OHS is a key part of the strategy for all our business functions and our approach is underpinned by our core values. In our Processing Systems business, many activities are carried out by third-party contractors. To support our global occupational health and safety (OHS) Policy, our focus in 2016 was on building a positive culture of safety through a number of behaviour-change programmes and materials. We launched Safety And Me, a 'train the trainer' approach to embed a positive safety behaviour model for factory working. By the end of 2016, 19 factories were implementing it and we aim to fully roll it out across the remainder of our 41 supply chain operations manufacturing sites. We will also continue to explore the best ways to monitor behavioural change across our diverse sites and markets.	LA6	Type of injury and rates of injury, occupational diseases, lost days, and absenteeism, and total number of work-related fatalities, by region and by gender	In 2016, the Group OHS Policy and a global behavioural safety programme were launched which meant a higher level of accuracy in reporting was adopted. In the same year, the lost-time accidents in SCO, both from Packaging Material and Additional Material factories, increased. A global action plan has been agreed to help drive improvements in safety performance across all Tetra Pak factories in 2017. We currently do not report on our occupational health & safety data by gender and region. Our manufacturing Lost Time Accident Rate (LTAR) data is available here http://www.tetrapak.com/sustainability/health-and-safety/building-a-safety-culture		No
CATEGORY: SOCIAL						
SUB-CATEGORY: PRODUCT RESPONSIBILITY						
Customer Health & Safety	Traceability is becoming increasingly important for securing food safety for manufacturers and consumers. Our Food Safety Policy is designed to help us maintain the highest standards of safety – and achieve full traceability – throughout the entire food processing and packaging value chain. We also provide our customers with full operational training and ongoing support to manage and optimise their processing and packaging lines. We are pioneers in the development of food safety technologies, such as juice pasteurisation and ultra-high temperature treatment and we continue to work to develop new solutions to help our customers respond to fast-changing market conditions and consumer demands around the world.	PR1	Percentage of significant product and service categories for which health and safety impacts are assessed for improvement	We are reporting on the number of Tetra Pak production plants that are certified according to BRC Global Standards (https://www.brcglobalstandards.com/). BRC Global Standards is a leading brand and consumer protection organisation, used by over 25,000 certified suppliers over 130 countries, with certification issued through a global network of accredited certification bodies. BRC Global Standards' guarantee the standardisation of quality, safety and operational criteria and ensure that manufacturers fulfil their legal obligations and provide protection for the end consumer. BRC Global Standards are now often a fundamental requirement of leading retailers, manufacturers and food service organisations. The Packaging section within the BRC standards covers, among other things, requirements for the technical management of product quality and hygiene practices, building upon the principles of ISO 9000. This includes requirements for product specifications, supplier monitoring, traceability, and the management of incidents and product recalls. A total of 32 (out of 42) of our plants are BRC certified. An additional 3 plants have FSSC 22000 certificates and 2 SQF certifications, both of which are considered equal to BRC and all fulfil the GFSI (Global Food Safety Initiative) benchmark protocol.		No

MATERIAL ASPECT	OUR APPROACH		DEFINITION	URL/DIRECT ANSWER	EXTERNAL ASSURANCE
ADDITIONAL MATERIAL ASPECTS/NON-GRI DISCLOSURES					
Food availability	<p>Our DEEPER IN THE PYRAMID strategy is helping to bring safe, healthy and nutritious products within the reach of millions of low-income households.</p> <p>Working towards universal access to food requires teaming up with a wide range of stakeholders. Tetra Laval Food for Development team drives development of the dairy and food value chain through cooperation with customers, governments, development cooperation agencies, funding organisations and NGOs all over the world.</p>	own indicator	How we work across the value chain to ensure food is available, accessible and affordable, by consumers everywhere.	Information available at http://tetrapak.com/about/facts-figures	No
Food waste	Reducing food waste is one of the founding principles of our business. Aseptic technology offers several advantages over other methods, including variety of package shapes, economies in energy and packaging materials, and improved consumer convenience. Often, aseptic packaging also improves quality because food products generally change less than with other preservation methods.	own indicator	How our food processing and packaging solutions and programmes help decrease food loss and wastage across the value chain.	We are also working with our customers to help educate consumers and other stakeholders on how to avoid waste and prevent food being damaged or spoiled. In the Netherlands, Tetra Pak has been working with the Ministry of Economic Affairs to raise consumer awareness of TGT and THT labelling – the Dutch equivalent of “sell by” and “use by” dates.	No
Supplier water use	Our focus on responsible sourcing means that we consider ethics, labour and social and environmental aspects when purchasing products and services, both for our direct and indirect supplies. All new suppliers must commit to our Code of Business Conduct for Suppliers (the Supplier Code), before we start any business relationship with them. In the Supplier Code, we set out our expectations of our suppliers, based on the 10 principles of the UN Global Compact, which we consider to be fundamental standards. We encourage our suppliers to invest in their own sustainability agenda to meet or exceed those requirements.	own indicator	How we conduct our due diligence process and work with our suppliers to ensure negative impacts associated with water use are prevented and mitigated across our supply chain.	We use WRI’s Aqueduct global water risk mapping tool to map and assess water risk in our supplier’s sites.	No
Packaging climate impact	<p>Beyond having our value chain climate goal, we also measure the CO₂e footprint of our cartons.</p> <p>The CO₂e footprint of a product is the sum of all greenhouse gases emitted during its life cycle. This includes all the raw materials used, the production, the distribution, the consumption, as well as the end-of-life treatment of the product. The climate impact is measured in CO₂ equivalents (CO₂e). We produce our figures based on a lifecycle approach.</p>	own indicator	How we measure and manage the CO ₂ footprint of our packaging products	Information available at http://www.tetrapak.com/sustainability/environmental-impact/a-value-chain-approach/carton-co2e-footprint	No